

African Journal of Public Administration and Management (AJPAM)

AJPAM Vol XXXII No 1 January- June 2026

Chief Editor
Prof. Gabriel Ukertor

Editors
Prof Dr Saleh El-Sheikh
Prof. Isioma Ile
Prof. David Minja
Dr. Florence Muinde
Dr. Mataywa Busieka
Dr. Florence Wachira

Assistant Editors
Julie Muia
Clifford Ogutu

African Association for Public Administration and Management (AAPAM)

AJPAM Vol XXXII No 1 January- June 2026

Copyright© AAPAM 2022 African Association for Public Administration and Management (AAPAM)

Includes Bibliographical References ISSN: 2222- 646X

Published by African Association for Public Administration and Management (AAPAM)
132 Fuchsia Close, Gigiri
Nairobi, Kenya.
P O Box 48677, 00100
E-mail: aapam@aapam.org/info@aapam.org Telephone:254202629650/+25471236787

Cover design by AAPAM
Layout and print by:
Loyal Printing Services Ltd.
info@loyalprintingservices.co.ke

The views expressed in this book are the authors' and are not necessarily shared by the African Association for Public Administration and Management (AAPAM) or any of its agencies.

AJPAM GUIDE TO CONTRIBUTORS

AJPAM is the official Journal of the African Association for Public Administration and Management (AAPAM), Africa's continental professional association for public administrators and managers. AAPAM brings together policy makers, management practitioners and scholars associated with the state and non-state sectors. AAPAM is also affiliated with other International and professional bodies across the globe.

AJPAM is a bi-annual publication published in January and July each year. Manuscripts discussing a range of issues of public administration, leadership, management, development and related matters across the continent and from other parts of the world are welcome.

AJPAM's editorial policy is to publish original works that are practical and scientifically based and /or suggest new insights and innovative ideas in African and Global Administration and Management.

Authors are charged $100 USD (One Hundred United States Dollars) for each paper published in AJPAM as from 1st January 2018. The money shall be paid when submitting the final copy after peer review (see account details below)

Relevant bibliographical notes, literature and book reviews are invited as well. Interested contributors are advised to submit their manuscripts in electronic format in MS word by email, two hard copies of the manuscript may be sent in addition. The articles should comply with the following:

1. Title page, with full names of author, an abstract of 150-200 words and relevant key words
2. Be formatted in MS word, be typed double – spaced with a size 12 font.
3. Not exceed 6,000 words.
4. Bibliographic references should be in the Harvard style
5. Ensure that in the event that endnotes are used, they should be very brief, limited to observations and comments that do not form part of the bibliographical reference. Endnotes should be numbered in the text and placed in a consecutive order at the end of the text, immediately before the list of references.
6. The Tables and Figures should be appropriately named, numbered and placed in the text.

Authors are advised to ensure that their articles;

- Present new knowledge in the field of Public Administration and Management.
- Employ scholarly and professional language in English or French.
- Generate discussions that can lead to mapping out solutions to challenges of Public Administration and Management.
- Express perspectives from different African Regions.
- Contain, as far as possible, implications for public sector managers and administrators.

Table of Contents

Introduction By Chief Editor
Professor Ukertor Gabriel Moti 1

Harnessing Digital and Artificial Intelligence for Sustainable Development in Mauritius: Policy Insights from the Digital Transformation Blueprint 2025–2029 –
Dr. Ashwin Seegolam 3

Revolutionising Public Service Delivery through Digitalisation: A Case Study of Selected Public Institutions in Ghana
Ms. Esther Pokoo-Aikins 12

Assessing the Influence of Artificial Intelligence Technologies on the Financial Sustainability of Public Projects in Lagos State, Nigeria
Kabiru Ishola Genty, Adedayo Opele, Kazeem Abiodun Busari & Hylton Villet 25

Exploring Digital Transformation Through the Innovation of Contract Tracking Management and Information System to Enhance Citizen-Centric Service Delivery in Zambia
Vanny Hampondela,Miyoba Bernadette Muzumbwe, Sechwayo Nzima 43

La gouvernance de l'administration publique électronique (E-administration), une expérience burundaise, de 2012 à 2024. Quelle innovation, évolution et limites" (The governance of electronic public administration ("E-administration"): a Burundian experience, from 2012 to 2024. What innovation, evolution and limitations)?
NDEREYIMANA Jérôme, BIGIRIMANA Célestin, MUNYEMBARI Nancy 50

Partnership and Digital Transformation for Citizen-Centric Services Aligned with the Government In Your Hand (GIYH) Initiative
Ms Hlobsile Dlamini 68