

**GHANA LIBRARY AUTHORITY: DRIVING INCLUSIVE PUBLIC SERVICE DELIVERY THROUGH  
INNOVATION**

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# INTRODUCTION

The GhLA is an organization dedicated to



Inclusive public service delivery means ensuring that the services provided by the GhLA are accessible and beneficial to everyone, regardless of their background, abilities, or geographic location.

The GhLA recognizes that innovation plays a crucial role in achieving this goal and has implemented various initiatives to drive inclusive services.



# INNOVATIVE DIGITAL PLATFORMS

ISBN Application  
System

OPAC

MOOCs – Read2Skill

Digital Library App

Integrated Library  
Management System

GNB System



# COMMUNITY OUTREACH PROGRAMS

01

Hands-on Mobile ICT  
Classes

02

Library on Wheels

03

Library for Persons with  
Disabilities



# COLLABORATION WITH LOCAL ORGANIZATIONS



Partnerships with NGOs and  
Community Centers (CCs)



Training and Capacity Building



# COLLABORATION WITH LOCAL ORGANIZATIONS

Partner NGOs and CCs to



Expand its outreach and maximize its impacts



Reach marginalized communities, provide resources, and develop tailored programs to meet their specific needs



# CONCLUSION

- The Ghana Library Authority (GhLA) is committed to driving inclusive public service delivery through innovation.
- By embracing digital platforms, implementing community outreach programs, collaborating with local organizations, and investing in training and capacity building, the GhLA strives to ensure that its services are accessible and beneficial to all Ghanaians, regardless of their background or circumstances.
- With the integration of innovative approaches, the GhLA continues to play a pivotal role in promoting literacy.





# THANK YOU

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